

PRODUCT DISCONTINUATION

Dear Fluenta Customer,

This letter serves as formal notice that Fluenta AS has decided to discontinue the Soffflow device as follows:

- Delivery of product: discontinued since December 2016
- Guaranteed spare parts: not available beyond December 2017
- Delivery of support and service: not available beyond December 2018

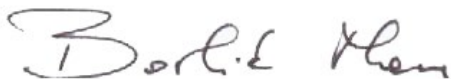
Some spare parts may be limited in availability. The deadline for their possible delivery will automatically expire when the remaining inventory is depleted.

Fluenta AS reserves the right to accept all valid warranty claims for discontinued product orders subject to this notice for credit only, unless a replacement order is otherwise agreed upon by Fluenta.

We request you to carefully review this information and notify your purchasing offices and buyers to place any final orders for available discontinued spare parts.

On behalf of Fluenta AS, we appreciate your understanding and assistance in helping us to help you minimise the impact of this product discontinuation on your company. We look forward to our partnership in the years to come and we will continue to bring you the absolute best in flare gas metering products and services.

Please contact our sales representative to receive answers on your inquiries regarding product or this discontinuation notice.



Fluenta Quality Assurance Manager
Maria Borlik